

Terms and Conditions for SMS Communications

Effective Date: [11/22/2024]

This document outlines the terms and conditions governing the SMS communications provided by Route Three Benefits (“we,” “us,” or “our”). By consenting to receive SMS communications, you agree to the terms outlined below.

1. Consent for SMS Communication

By opting in to receive SMS communications from Route Three Benefits, you agree to receive text messages for the purposes described in this document.

- **Voluntary Consent:** Consent to receive SMS messages is voluntary and can be revoked at any time by following the opt-out instructions included in the messages.
- **Data Privacy:** Information provided as part of the SMS consent process, including phone numbers, will not be shared, sold, rented, or disclosed to any third parties for marketing purposes.

2. Types of SMS Communications

If you have consented to receive text messages from Route Three, you may receive messages such as:

Customers and Guests:

- Updates regarding your benefit packages, claims, billing, or other relevant information.
- Notifications about service changes, benefits updates, or renewal reminders.

General Notifications:

- Alerts about system outages or scheduled maintenance.
- Educational or health-related resources specific to your benefits plan.

3. Frequency of SMS Messages

The frequency of messages will vary based on your interaction with Route Three Benefits. You may receive messages periodically as deemed necessary for providing the agreed-upon services.

4. Opt-Out and Revocation of Consent

You can opt out of SMS communications at any time by:

- Replying "STOP" to any text message you receive from us.
- Contacting our customer service team at contact@routethree.com
- or 832-615-4888.

Upon opting out, you will no longer receive SMS communications, but this will not affect your ability to receive services through other communication methods.

5. Data Security and Confidentiality

- Route Three Benefits employs security measures to protect your information.
- We will not share, sell, rent, or disclose your phone number or SMS consent to any third parties for marketing purposes.

6. Message and Data Rates

Message and data rates may apply based on your mobile service provider's plan. You are responsible for any fees associated with receiving SMS messages.

7. Contact Information

For questions or concerns about these Terms and Conditions or SMS communications, contact us at:

- Email: Contact@RouteThree.com
- Phone: 832-615-4888

8. Changes to These Terms

Route Three Benefits reserves the right to modify these terms at any time. Any changes will be communicated via SMS or other appropriate methods.

By consenting to SMS communications, you acknowledge that you have read and understood these terms and conditions.
